

Subject: Mammotome Support During COVID-19 Era

Dear Valued North American Customer,

Serving you and your patients is our top priority as we navigate the days and weeks ahead in this fast-changing and dynamic situation. Mammotome and our parent company Danaher are closely monitoring the potential impact to our associates and the communities we serve.

Regarding supply, we have taken proactive measures to protect supply continuity as we continue to manufacture and ship product to you.

During this time, our reps will reduce their in-person visits. They will continue to support you regularly via phone and email. If you have a critical need for in-person support, please contact your local Mammotome representative.

We are committed to supporting you through this, understanding the critical need to ensure the health and safety of your staff, your patients and our associates. Please do not hesitate to contact us with any questions as we work through this together.

Mammotome Customer Service:

- **Phone:** 1-877-926-2666 (8:00 a.m. - 5:30 p.m. EST)
- **Fax:** 1-888-260-636
- **Email:** us.customerservice@mammotome.com

Thank you for your continued dedication to patient care. Wishing you health and safety ahead.

Sincerely,



Chip Clark
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Mammotome

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